

Updated May 13, 2020. The latest version can be found by logging into MyCECP: https://cecp.co/knowl/doc?d=corporate-response-and-considerations-for-coronavirus-2020

Coronavirus Disaster Relief Research

Note: Yellow highlights indicate cross-sector partnerships that include leading corporations.

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Special Note from CECP

CECP is committed to ensuring the safety and well-being of our colleagues and constituents. Due to the worldwide COVID-19 pandemic (<u>CDC</u> and <u>WHO</u>), at this time CECP will only be running virtual <u>events</u> and all in-person meetings have been rescheduled.

The Association of Corporate Citizenship Professionals (ACCP), Chief Executives for Corporate Purpose (CECP), Council on Foundations (COF), and Points of Light (POL) have joined forces to convene our members and advocate for the field. Our goal for the collaboration is to support the sector by sharing the best information from our four organizations while using your time most efficiently. Our crisis response is demonstrating that we are working together to support the sector so you can support each other. These peer-discussions are organized by industry and issues-based conversations. See the schedule and registration here: https://cecp.co/home/cecp-events/

We encourage you to <u>read CECP's blog on the COVID-19 situation</u> (published March 11, 2020) and <u>CECP's blog with company examples</u> (published March 20, 2020). **Summary:** The world's leading companies know this is *a time to focus on corporate purpose and values* and to think about the way they lead today with an eye towards the long term and getting us through this period of time. As leaders in corporate purpose and corporate social investment, here are some things to think about in your company's response: Assess, Support, Look, Inform, Engage, and Act. *Please share your story* so that we may crowdsource solutions to share with our companies. Please also let CECP know how we can support you by emailing <u>info@cecp.co</u>.

Additional CECP resources can be found on https://cecp.co/roundup-for-companies/. For access to additional events and resources, please log into MyCECP on www.cecp.co.

Background

What is Coronavirus Disease 2019 (COVID-19)?

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes the Coronavirus is a novel coronavirus that was first identified during an



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investigation into an outbreak in Wuhan, China (Source: https://www.cdc.gov/coronavirus/2019-ncov/downloads/2019-ncov-factsheet.pdf). COVID-19 began on December 31, 2019 (Source: CNN; https://www.cnn.com/2020/02/06/health/wuhan-coronavirus-timeline-fast-facts/index.html).

Who Is Tracking The Virus?

The Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO) are the main sources in the U.S. tracking the virus. A real map tracker conducted by John Hopkins University's Center for Systems Science and Engineering follows coronavirus cases across the world. The data sources are collected from WHO, CDC, European Centre for Disease Prevention and Control (ECDC), National Health Commission (NHC) and DXY (a social platform) in China.

World Health Organization Daily Reports: https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

Maps

- https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd402994
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- o https://experience.arcgis.com/experience/685d0ace521648f8a5beeeee1b9125cd
- o https://www.cdc.gov/coronavirus/2019-ncov/locations-confirmed-cases.html
- o https://www.bing.com/covid

Advice for Companies

Analysts predict that this year, the most important metric of corporate stewardship will be how a company responded to COVID-19.

CDC Guidance for Businesses and Employers

- CDC's interim guidance for employers, which details proactive steps you can take now, especially regarding sick employees, as well as how you can tailor your approach as the situation unfolds. Conduct pandemic plans and communicate with the employees, in terms of travel notice and risk assessment heard from CDC. Share and reinforce the common sense washing hands, covering coughs: https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html
- OSHA's existing guidance on continuity planning for a pandemic is also relevant to COVID-19: https://www.osha.gov/Publications/influenza pandemic.html#maintain operations

The Chamber of Commerce Toolkits

- o Guidance for Employers: https://www.uschamber.com/sites/default/files/guidance for employers to plan and respond to coronavirus.pdf
- Workplace Tips: https://www.uschamber.com/sites/default/files/coronavirus workplace-tips-for_employees.pdf
- Corporate Aid Tracker: https://www.uschamberfoundation.org/aid-event/coronavirus-covid-19



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 The Chamber in partnership with UPS created the "Resilience in a Box" toolkit: https://www.uschamberfoundation.org/resilience-box

Philanthropic Considerations

- Coronavirus and Racial & Social Equity: http://www.thejusticecollective.org/main-blog/2020/3/11/coronavirus-and-racial-social-equity-centering-justice-during-times-of-uncertainty-and-four-things-you-can-do-right-now
- Six Steps for Grant Makers To Take Now: https://www.philanthropy.com/article/Coronavirus-6-Steps-for-Grant/248202
- **#payitforward**, an initiative to ask large companies with flexible balance sheets to *immediately pay their small business vendors*, rather than waiting 30–45 days to pay their accounts payable. This will help them stay afloat for the next 30 days and pay their employees as best they can.
- Ford Foundation has laid out a plan of maximum flexibility *in how grantees can use their funds* in this time of extraordinary challenge. They state that "In the US and beyond, as appropriate, we should seize the opportunities presented by this crisis to advocate for the kinds of policy changes that will help the populations who will be hardest hit by the coronavirus emergency. Together, we can use our platforms to advocate for these kinds of a
 - 1. For grantee partners receiving project support, current project grants may be converted to general support
 - 2. Payment schedule of the grant may be adjusted
 - 3. Guarantee that grant funds will not be rescinded if a program, conference, or other grant activity is canceled or postponed due to COVID-19.
- Big-name philanthropists shared their advice with the NYT's Paul Sullivan. Among the tips from donors like Mike Bloomberg and Connie Ballmer: Give to community foundations that have the expertise and resources to vet charities; act as bridges for government funding; and be flexible with your rules this is a crisis, after all.
- A joint statement of nearly 150 foundations and philanthropy serving organizations on <u>Open Letter to Philanthropy: The Cure to Viral Racism Is Within Our Hands</u>:
 - 1. Include language in statements that denounce hate
 - 2. Include efforts that address viral racism as part of rapid response fund guidelines.
 - 3. Insert equity into outreach efforts and funding decisions
 - 4. Reach out to AAPI (Asian Americans/Pacific Islanders) staff members and colleagues
 - 5. Speak out when you see racism and prejudice against any individual or community.
 - 6. Think of this moment as a "reset" button to imagine a more holistic approach to philanthropy that gains new traction toward racial and gender equity.
- A <u>pledge of action</u> by 600 funders for more flexible funding to help grantee partners meet emergency needs prompted by the COVID-19 crisis:
 - 1. Loosen or eliminate the restrictions on current grants.
 - 2. Make new grants as unrestricted as possible
 - 3. Reduce what we ask of our nonprofit partners, postponing reporting requirements, site visits, and other demands on their time during this challenging period.
 - 4. Contribute to community-based emergency response funds and other efforts
 - 5. Communicate proactively and regularly about our decision-making and response
 - 6. Commit to listening to our partners and especially to those communities least heard,



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- 7. Support, as appropriate, grantee partners advocating for important public policy changes to fight the pandemic and deliver an equitable and just emergency response for all.
- 8. Learn from these emergency practices

Others

- The Chamber in partnership with UPS created the <u>"Resilience in a Box"</u> toolkit that is based on *best practices* and designed to educate business leaders on disaster preparedness and business resilience
- Some advice: Update your pandemic plans. Talk to employees. Hysteria is also contagious. Communicate what your plans could mean for employees including health and risk education, social distancing through work from home where possible, and stockpiling of supplies. Let them know you are prepared and are protecting them. https://www.forbes.com/sites/chloedemrovsky/2020/01/28/what-businesses-can-do-about-the-coronavirus/#41cb73331018
- The Coronavirus Crisis Doesn't Have to Lead to Layoffs: A few measures to consider before announcing deep layoffs: Communicate Openly; Share the Pain; Consider Crowdsourcing Ideas with Employees; Review All the Options (Even the Less Conventional Ones); Have "Ice in the Belly" (keep your cool in a critical situation). https://hbr.org/2020/03/the-coronavirus-crisis-doesnt-have-to-lead-to-layoffs
- PYXERA Global has created the <u>COVID-19 Corporate Challenge</u> to virtually engage employees to create bold solutions to address the limitations in the public health system surfaced by COVID-19. Teams of employees will "compete" to provide the most innovative solutions to challenges facing health organizations on the front lines.
- Edelman's recent <u>10-country study</u> confirms the role business must play as a source of reliable and timely information:
 - 1. The most credible source is employer communications
 - 2. The most relied-on source of information is mainstream news organizations
 - 3. The most trusted spokespeople are scientists and MDs, along with WHO and CDC officials
 - 4. Need for frequency: Employers are expected to update information regularly
 - 5. The employer is viewed to be better prepared than their country
 - 6. There is twice as much trust in a combined business/government effort than in government combatting the virus alone
 - 7. There are high expectations for business to act to protect employees and the local community
 - 8. Employers must share information as employees want to be informed beyond the effect on the company
- JUST Capital has identified <u>5 Principles to Help Guide Corporate America During the Coronavirus Crisis</u>, constructed from five years of public opinion research on what constitutes just business behavior, to support corporate decision-making during these challenging times:
 - 1. Support Workers' Health and Financial Security
 - 2. Adopt Practices to Minimize Job Loss
 - 3. Put Workers First, and Work with Government to Do So



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- 4. Support Communities, Local Suppliers, and Customer
- 5. Have the C-Suite Lead by Example
- The Coronavirus Crisis Comms Triage Kit crowdsources best practices, resources, and examples of effective crisis comms from foundations and nonprofits.
- Benevity Labs COVID-19 Special Report highlights the five ways companies are activating their people and communities during a global crisis.
- o How CEOs Can Support Employee Mental Health in a Crisis

Examples of Corporate Aid, Response, and Action

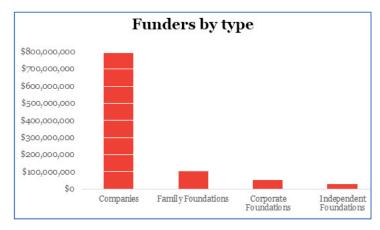
CECP Insights

CECP has been surveying companies on their actions, plans, and lessons learned amidst these changing times. These pulse surveys will be sent out every week; past surveys and responses can be found here:

- March 12, 2020
- April 7, 2020
- April 14, 2020
- April 21, 2020
- Webinar on Long-Term Corporate Strategic Planning Beyond COVID-19: Emerging Law, Performance Benefits and Practices (YouTube Video <u>link</u>)
- More information here: https://cecp.co/roundup-for-companies/

Corporate Response Trackers

- U.S. Chamber of Commerce Corporate Aid Tracker: https://www.uschamberfoundation.org/aid-event/coronavirus-covid-19
- Candid Tracker on Foundation
 Giving and Recipients:
 Summary of Foundation grants
 awarded to recipients to
 address issues related to
 Coronavirus (COVID-19), by
 funder and by recipient
 https://candid.org/explore-issues/coronavirus
 - o According to Candid (as of March 3, 2020): As is usually true of the response to most

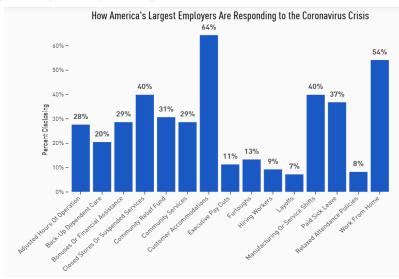


natural disasters, companies have responded first and disproportionately, accounting for 86 percent of all COVID-19 pledges and 81 percent of the total dollar value. When you count grants from both companies and their foundations, those figures increase to 95 percent of pledges and 86 percent of dollar value.



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- The Boston College Center for Corporate Citizenship: https://ccc.bc.edu/content/ccc/blog-home/2020/03/corporate-citizenship-responses-to-COVID-19.html
- Council on Foundations: https://www.cof.org/news/news-updates-coronavirus-outbreak
- National Center for Family Philanthropy: https://www.ncfp.org/collection/covid-19-coronavirus-resources/
- o United Philanthropy Forum: https://www.unitedphilforum.org/news/how-philanthropy-can-respond-covid-19
- o Corporate Examples: https://www.zrgpartners.com/insights/notable-company-responses-to-the-coronavirus-pandemic/#topreads
- o Crowd-sourced goodwill examples: https://bit.ly/covid-good
- America's Largest Employers (also see bar graph):



https://justcapital.com/reports/the-covid-19-corporate-response-tracker-how-americas-largest-employers-are-treating-stakeholders-amid-the-coronavirus-crisis/?mod=article_inline

CEO Actions – Purpose-Driven Leadership

- o More information: https://cecp.co/running-round-up-for-ceos/
- #StoptheSpread: Business CEOs and investors have signed an open letter calling for America's private sector to take more action on combatting the spread of the Covid-19 virus. https://medium.com/@rachel.romer.carlson/leading-boldly-on-covid-19-b23ecb2f5093
 - o On March 14, 2020: "Starting today, we are asking our 1,500 signatories to stand together and *make a significant financial commitment* to support COVID-19 support and recovery. We'll be focused primarily on funding national healthcare needs tied to ventilators, respirators and supplies for our hospitals around the US. We're now asking our grassroots group of 1,500 CEOs and companies to follow on with financial commitments."
 - o "We've launched **#payitforward**, an initiative to ask large companies with flexible balance sheets to *immediately pay their small business vendors*, rather than waiting 30–45 days to pay their accounts payable. This will help them stay afloat for the next



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30 days and pay their employees as best they can. We've also added a number of other recommendations here."

- Marriott CEO Arne Sorenson explained in a <u>video to employees</u> that himself and Chairman are not taking a salary for the remainder of 2020, executive team will take a 50% cut in pay, marketing initiatives have been halted, along with a suite of other strategies moving forward.
- o Airline and other chief executives *temporarily forgo all or part of their pay:*
 - United Airlines CEO Oscar Munoz
 - Southwest Airlines President Gary Kelly
 - o **Delta Air Lines** CEO Ed Bastian
 - o **JetBlue Airways** CEO Robin Hayes and president/COO Joanna Geraghty
 - o **Others:** https://www.businessinsider.com/list-of-business-leaders-giving-up-salaries-during-the-pandemic-2020-3
 - Comcast chairman and CEO Brian Roberts, CFO Mike Cavanagh, Comcast Cable
 CEO Dave Watson, NBCUniversal CEO Jeff Shell and Sky CEO Jeremy Darroch, are donating their salaries to charities engaged in coronavirus relief until the virus crisis passes.
 - LinkedIn CEO Jeff Weiner turned down a \$14M equity package this year: https://www.vox.com/2016/3/2/11586642/linkedin-ceo-jeff-weiner-is-passing-his-14-million-stock-grant-to
- o CEOs promise they will not lay off employees:
 - Morgan Stanley's CEO James Gorman
 - o Citigroup's CEO Mike Corbat
 - Bank of America <u>CEO Brian Moynihan</u>
 - o Visa's Alfred F. Kelly Jr., chairman and CEO
 - o **PwC** has committed to doing all it can to keep its people employed
 - o FedEx chairman and CEO Frederick W. Smith
 - Salesforce CEO Marc Benioff committed that they would <u>not conduct any significant</u> <u>layoffs over the next 90 days</u>.
 - o CEOs of Goldman Sachs, Wells Fargo, Deutsche Bank and HSBC (Source: Reuters)
 - American Express
- Larry Fink, Chairman of BlackRock, addressed his <u>annual letter to shareholders</u>: "Companies and investors with a strong sense of purpose and a long-term approach will be better able to navigate this crisis and its aftermath."
- Satya Nadella, CEO of Microsoft sent an email to his employees: "We are all in this together as
 a global community. For me, the best way I've found to get past this anxiety is to focus on what I
 can do each day to make a small difference. Each of us, wherever we are, has the opportunity to
 do the same take an action driven by hope, a small step that makes things a bit better."
- Mike Gianoni, CEO of **Blackbaud** <u>was cited</u>: "...higher purpose has taken on entirely new meaning and importance during this unprecedented time. We are taking measures to ensure business continuity while remaining critically focused on the success of our customers. We want to empower them to not only survive this pandemic, but to thrive."
- o **Gap Inc.** is furloughing the majority of its store teams in the U.S. and Canada. Its c-suite is also taking a pay cut.
- Kohl's is furloughing ~85,000 employees. Its CEO will not take a salary for the duration of the crisis.



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- Deloitte's Board Chair Janet Foutty offered <u>five principles</u> that strong boards exemplify during a crisis:
 - 1. Take care of each other
 - 2. Challenge the operating model of your board
 - 3. Be flexible in board engagement
 - 4. Take the long view
 - 5. Ask deliberate questions
- Stacey Cunningham, President of <u>NYSE</u>: "Initiatives by individual companies are gaining welldeserved attention. However, it's far too easy to miss the magnitude and breadth of the combined corporate response."
- Jack Dorsey <u>committed</u> to using \$1B of his **Square** equity ("~28% of [his] wealth") to fund relief efforts and will track it publicly through a <u>#startsmall initiative</u>.
- DTE Energy Executive Chairman & former CEO Gerry Anderson explained in a <u>recorded</u> interview how he steered big-company CEOs to create the <u>Michigan COVID-19 Business</u>
 <u>Response Center</u>, a free, public playbook produced by the coalition Business Leaders for Michigan to tackle the crisis and recovery in partnership with medical and government leaders.
- Assurant's CEO Alan Colberg cited in his <u>open letter</u>: "As our purpose states, "we protect
 what matters most." Regardless of the market volatility, our business fundamentals remain
 strong so that we will be there for our customers, employees, and communities for the
 long-run, while delivering value for our shareholders."
- Mark Cuban told NPR "...how you treat your employees today will have more impact on your brand in future years than any amount of advertising, any amount of anything you literally could do."
- Johnson & Johnson Chairman and CEO Alex Gorsky is contributing half a million dollars of his own money to the effort to speed delivery of the vaccine, which begins human trials in September.

Pivoting Business Supply Chains

- Production of Hand Sanitizers:
 - Louis Vuitton owner LVMH will use its perfume production lines to <u>start making hand</u> <u>sanitiser</u>.
 - The Estée Lauder Companies announced it is <u>reopening a plant to produce hand</u> <u>sanitizers</u>
 - o **Tito's Handmade Vodka** will *manufacture its own handmade sanitizer*
 - US Alcohol and Tobacco Tax and Trade Bureau announced on March 18 that those with permits to distill spirits can immediately <u>begin production of hand</u> <u>sanitizer or distilled spirits or ethanol for use in hand sanitizer</u>.
 - AB InBev (Anheuser-Busch) tweeted it will begin producing and distributing 1M hand sanitizers
 - The Procter & Gamble Company installed new lines to start production of hand sanitizer in <u>five manufacturing sites</u> around the world.
 - Dow will begin <u>hand sanitizer production at six sites</u> in North America, Europe and Latin America.



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- Production of *masks* by Hanes Brands, Gap Inc., Inditex, the parent company of Zara, The Kering Group: https://www.today.com/style/hanes-zara-start-producing-masks-other-supplies-first-responders-t176595
 - Apple sourced 10M masks: https://twitter.com/tim_cook/status/1242894121372512256
 - o **Volkswagen AG** will use its <u>3D printing to produce ventilators</u> for hospitals
 - o **Brooks Brothers** <u>announced</u> it will convert three manufacturing sites in the U.S. to produce surgical masks and protective gear.
 - o **Ralph Lauren** announced they will produce 250k masks and 25k isolation gowns by working with their longest-standing supplier, a New York company called Ferrara Manufacturing who quickly stepped up. They committed to carry out the deep cleaning of its facility required by the FDA, pay workers, set up the workspaces and adjust its machinery. (Some of Ralph Lauren's \$10 million grant for COVID-19 relief has gone to this effort.)
 - The Hershey Company is investing \$1M to convert a portion of its operations to produce 45,000 disposable face masks per day. They are also product for New York City health care workers via the #FoundersGive initiative.
 - Hasbro announced it will partner with Cartamundi, a card and board game manufacturer, to <u>produce 50,000 face shields per week</u>, for a total of 250k face shields, for front line health care workers.
- o Production of respirators, ventilators and other supplies:
 - o **Ford, GE**, and **3M**: https://techcrunch.com/2020/03/24/ford-and-3m-ge-and-the-uaw-to-build-respirators-ventilators-and-faceshields-for-coronavirus-fight/
 - General Motors and Ventec Life Systems will partner to mass produce ventilators.
 - Richard Branson's Virgin Orbit is trying to start producing a simple type of medical ventilator at a rate of several hundred a week, with the Bridge Ventilator
 Consortium, an effort led by the University of California at Irvine and the University of Texas at Austin.
 - Dyson has designed and built an entirely new ventilator, called the "CoVent", ready to be distributed within the UK by early April.
- o Production of *hand soap*:
 - Colgate is mobilizing five of its manufacturing plants on three continents to produce the new soap. It will be specially packaged with instructions on proper handwashing to amplify the WHO #SafeHands message.
- In the United Kingdom, 14 companies—including **Airbus**, **BAE systems**, **Ford**, **McLaren**, **GKN**, **Siemens**, **and Rolls Royce**—have formed a consortium called <u>VentilatorChallengeUK</u>, to produce mechanical ventilators for the National Health Service. Beyond lending factory floor space and logistical know-how, the companies have redeployed some of their most skilled engineers to work on the ventilator effort. The group has received orders for more than 10,000 machines and is ready to start production pending regulatory approval.
- o **Gap** announced their decision to "pack and hold", to pack stuff it was going to sell this spring and summer and keeping it for 2021 instead.
- Cocoa and chocolate companies are coming together to mobilize funding for immediate
 COVID education and protection activities in cocoa-growing communities.



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- Regeneron's Industrial Operations and Product Supply (IOPS) team, who is allocating 100% of their team and supplies/materials, is <u>assisting New York State</u> by making and donating viral transport media (VTM), a critical component of COVID-19 testing kits that has been in short supply an approximately \$1M in-kind contribution. Regeneron has also launched a double-match employee campaign with the goal of raising \$750k.
- Panera Bread has pivoted to <u>Panera Grocery</u>, offering contactless pickup and delivery of grocery items.

Extending Business Assets

- Water, gas and electric utilities across the U.S. have <u>agreed</u> to <u>suspending shutting off</u> <u>service</u> for failure to pay bills during the coronavirus outbreak (ex <u>Verizon</u>, <u>Eversource</u>, <u>National Grid</u>, see Entergy below)
- o **PayPal** is offering assistance to customers who need help paying their PayPal Credit bill.
- Hyundai relaunched its <u>Assurance Job Loss Protection Program</u>; will make up to six months of payments for new owners who lose their jobs. Select new purchases are also eligible for deferred payments for 90 days.
- Bank of America will offer financial services and assistance to clients through its <u>Client</u>
 <u>Assistance Program</u>, including the *option to defer payments and refunds on late fees*.
- Seamless announced they will *defer commission fees* for impacted independent restaurants, and have created a <u>Seamless Community Relief Fund</u>, where charitable contributions will go to charitable organizations that support impacted drivers and restaurants.
- CVS Health, Walgreens, Walmart and Target are <u>dedicating parking lots and other</u> <u>temporary areas</u> outside of their drugstores across the country to test for the coronavirus.
- o **BD** is *boosting manufacturing capabilities* for collection devices and testing equipment.
- Quest Diagnostics with the help of others, will bring resources to their facilities to <u>increase</u> the capacity for testing.
- **Target** <u>commits to keeping stores open</u> to serve consumers stocking up on necessities and creating a safe environment for their team members.
- o **Microsoft** is offering a *six-month trial* for the premium version of Microsoft Teams.
- U-Haul has offered 30 days of free self-storage at U-Haul-owned and -operated facilities to help college students impacted by unforeseen schedule changes at their universities.
- Hertz announced that it will immediately start providing <u>free vehicle rentals to New York City</u> <u>healthcare workers</u> through April 30, 2020.
- o **Airlines** have emphasized flexibility for travelers who are planning or rebooking upcoming travel, by including the ability to cancel plans for an extended period of time.
- Netflix created a \$100M fund to those in the creative community which includes crew, cast, electricians, carpenters, drivers, hair and makeup artists and more, many of whom are paid hourly wages and work on a project-to-project basis.
- **Whole Foods** announced it is inviting *customers 60* and older to shop one hour in its stores before it opens to the general public.
- Lyft announced that it will be offering <u>delivery of critical medical supplies to individuals who</u>
 <u>need them</u> during this time (the elderly, meals to students who ordinarily get subsidized



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- lunches through school, etc.) as well as *donating tens of thousands of rides*. **Uber** reported <u>similar initiatives</u>.
- PwC will be providing pro bono services and money to help provide critical protective equipment and care essentials for healthcare workers on the frontlines as well as releasing <u>Digital Fitness Application</u> for free to *deliver digital upskilling content*.
- O Unilever launched a United for America initiative, which includes a national Day of Service on May 21, when Unilever United States will dedicate its workforce to the community and donate all the products manufactured at its factories that day or products of equal value to those impacted by COVID-19. The company also offered €500M cash flow relief to support livelihoods across its extended value chain, through early payment for their most vulnerable suppliers to help them with financial liquidity, and extended credit to selected small-scale retail customers.
- Vale announced it will <u>advance payments to small and medium-sized companies</u> in Brazil, even before the invoices are due, for services already performed and materials delivered.
- BHP announced it will <u>reduce payment terms for small, local and indigenous businesses</u> in a bid to support its communities and regional economies, and reduce payment terms to seven days, down from 30 days, for over 1,100 small businesses in Australia.
- Vodafone announced it will <u>pay its European suppliers in 15 days</u>, instead of the customary 30 to 60 days.
- Morrisons become the first major UK supermarket to <u>agree to pay small suppliers</u> immediately.
- Lockheed Martin will advance more than \$50M to small- and medium-sized business partners in their supply chain
- Limbach Holdings, Inc., an engineering, construction, maintenance and facilities provider for buildings, is <u>converting existing hotels and college dorms into temporary medical and hospital</u> bed facilities.
- Blackbaud is offering <u>free universal access to its entire curriculum of recorded eLearning</u> resources as well as to its resource library.
- o **JOANN Stores** are *donating fabric supplies at curbside to anyone sewing face masks* at home through its <u>Make to Give</u> effort.
- o **Google** is <u>offering \$340 million in ad credits to small and midsize businesses</u> with active Google ad accounts as part of an \$800 million coronavirus response package.
- o **Colgate** is <u>donating \$20M worth of health and hygiene products</u> to community-based organizations in the U.S. and abroad that have the infrastructure to distribute the donated products. They are also launching an employee matching gift campaign for all 34,000 Colgate employees around the world, and match \$1M in employee donations.
- The Resource Hub is a <u>first-of-its-kind collaboration</u> between the nation's leading mental health advocacy groups, the largest national healthcare payors, and the Department of Veterans Affairs to address mental health needs. Healthcare Payor Partners are: Aetna, A CVS Company; Anthem, Inc.; Beacon Health Options; Centene Corporation; Cigna; Humana; Optum; and UnitedHealthCare.
- The GEICO Giveback is providing a 15% credit to auto and motorcycle policyholders who renew between April 8 and October 7, 2020
- o **Allstate** said it would <u>return more than \$600 million in premiums to customers</u> as many Americans drive less due to stay-at-home orders aimed at curbing the coronavirus outbreak.



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- Next Insurance, a commercial insurer in Palo Alto, California that covers small businesses, said it would discount April commercial auto premiums by 25% because stay-at-home orders have reduced the insurer's risks.
- Travelers launched the <u>Stay-at-Home Auto Premium Credit Program</u>, which will automatically give a 15% credit on April and May premiums, and suspending cancellation and nonrenewal of coverage due to nonpayment.
- Hilton and American Express will offer hotel rooms free of charge to 1 million healthcare professionals working on the front lines of the coronavirus pandemic.
- Hilton will collaborate with RB, maker of Lysol and Dettol, and consult with Mayo Clinic to develop a new cleaning standard for hotel guests through the <u>Hilton CleanStay with Lysol</u> <u>protection</u> program.
- Marriott, American Express, and JPMorgan Chase committed to provide \$10M worth of hotel stays for healthcare professionals through the *Rooms for Responders* initiative. In collaboration with the American College of Emergency Physicians and the Emergency Nurses Association to match doctors and nurses with free accommodations.
- Marriott launched the <u>Community Caregiver Program</u> in the United States, Canada, the Caribbean and Latin America, which provides significantly discounted rates for first responders and healthcare professionals staying in hotels in close proximity to the hospitals where they're working.
- Novartis will donate up to 130 million doses of generic hydroxychloroquine, which is currently under evaluation in clinical trials for the treatment of COVID-19. Novartis is supporting ongoing clinical trial efforts, and will evaluate needs for additional clinical trials.
- Sanofi and GSK announced they will join forces to develop an adjuvanted vaccine.
- AT&T announced three months of free wireless service for frontline nurses and physicians nationwide on the FirstNet® network – built with AT&T in a public-private partnership with the First Responder Network Authority (FirstNet Authority). The company also launched a text-to-give program for their customers.
- General Mills developed a <u>"manufacture to donate"</u> initiative that will provide \$5M worth of food for Feeding America to distribute within its network of 200 food banks.
- TCS <u>launched free and accessible virtual learning programs</u> through their flagship education programs golT and Ignite My Future in Schools, and has opened up free access to their proprietary virtual learning platform - TCS iON Digital Glass Room – for any educational institution globally for the entire academic year.
- Entergy shareholders committed \$1.3M to the <u>COVID-19 Emergency Relief Fund</u>.
 Additionally the limit of shareholders' dollar for dollar match of customer donations was increased from \$500,000 to \$1M, with no limit to employee donations.
- o **Comcast** is offering <u>free or expanded internet access and capacity</u>.
- Novo Nordisk is allowing patients with diabetes who use their insulin but have lost health insurance coverage because of a change in job status, is allowing enrollment in their <u>Diabetes Patient Assistance Program (PAP)</u> and receive insulin free-of-charge for 90 days.
- MassMutual launched <u>HealthBridge</u>, which provides free term life insurance coverage of up to \$25,000 to frontline healthcare workers across MA and CT.
- New York Life and Cigna, through their foundations, created the Brave of Heart Fund that will provide charitable relief grants to support the families of healthcare workers who lose their lives to COVID-19. The goal is to provide more than \$100M in financial assistance.



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- Old Navy announced they will donate over \$30M of clothing to American families in need, and working with a number of partners to distribute the goods including nonprofit organizations Good360 and Baby2Baby as well as transportation partner Penske Logistics.
- On Saturday May 2 2020, the **Empire State Building** lit up its signature red heartbeat to mark the end of #HeroesShineBright – an eight-night campaign to honor first responder organizations with a lighting in their representative colors. Members of the World Federation of Great Towers joined together in their local time zone as a global thank you.

Levering Data for Good

- Pinterest is handling misinformation on their platform by showing this note when you search
 for "coronavirus" on their platform: "Pins about this topic often violate our <u>Community</u>
 <u>Guidelines</u>, which prohibit harmful medical misinformation. Because of this, we've limited
 search results to Pins from internationally-recognized health organizations. If you're looking
 for medical advice, please contact a healthcare provider."
- Facebook, Twitter, YouTube, and TikTok all told Recode that they've been working to
 <u>promote factual content</u> and some are deprioritizing misinformation on their platforms.
- o **Twitter** announced it <u>will label misleading</u>, <u>disputed or unverified tweets</u> about the coronavirus. It is even removing content it believes could lead to harm.
- In a campaign orchestrated by the Ad Council, the non-profit organization that has helped to craft some of the nation's best-known cause-related promotions, NBCUniversal, ViacomCBS, iHeartMedia, The Atlantic and Disney/ABC Television will create advertising that advises consumers about social distancing, steps that can be taken to protect the public, and more. As is typical of public-service efforts, the media outlets will donate advertising inventory for the campaigns. The efforts involve not only The White House, but the Centers for Disease Control and Prevention and U.S. Department of Health and Human Services.
- o **CVS** is focused on *providing information* and safety to patients and customers.
- Mucinex is combatting false information through its "Spread Facts, Not Fear" campaign, done
 in cooperation with McCann NY and McCann Health NY.
- Harry's is raising awareness about, and providing resources for mental health; sent out an email to its customers, with this subject line: "Take care of yourself: We're in this together." A banner at the top of Harry's website: "Feeling stressed? You're not alone. Text 'Feel' to 741741 for free confidential support from a trained crisis counselor...," it reads. Which leads to Crisis Text Line, a 24/7 service for those whose stress can cause everything from anxious moments to suicidal impulses. Harry's also lets employees take five days off per year to be trained to volunteer, so now Harry's has crisis counselors on staff -- and more being trained as they work at home during the COVID-19 work disruption.
- Alphabet's Verily launched a pilot of a <u>COVID-19 screening and testing website</u> in the San Francisco Bay Area. The website is a collaboration between the Bay Area-based biotechnology company and the California governor's office and other local, state and federal officials.
- **Tableau** launched a <u>free resource page</u> that includes *relevant data visualizations* about the spread of COVID-19 and the public health response.
- McDonald's Brazil is supporting the idea of social distancing by <u>separating its Golden Arches</u> <u>into two separate arches</u>.



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- Additional examples of companies using creativity, through adjusted logos, campaigns, and media: https://www.thedrum.com/news/2020/03/24/creative-works-what-brands-are-doing-the-coronavirus-pandemic
- Verizon Media (parent company of Yahoo, HuffPost, AOL, TechCrunch) created a
 coronavirus hub, <u>covid19.yahoo.com</u>, across the Yahoo ecosystem (News, Finance, Sports,
 Lifestyle & Entertainment), that includes the news in real time. They are also *donating*advertising space across Verizon Media's properties to organizations such as the World
 Health Organization (WHO) to help amplify their message.
- Coalitions of COVID scam-squashers are, thankfully, taking on scoundrels. One example is the <u>Covid-19 CTI League</u>. Sponsoring companies of another coalition, the <u>COVID-19 Cyber Threat Coalition</u> include workplace messenger **Slack**, code-sharing site **Github**, and chipdesigner **NVIDIA**, and was started by **Sophos**, a British cybersecurity firm that just last month was acquired by Thoma Bravo.
- Collette announced it will provide the entire enterprise of CFP BEAT COVID-19, a Rhode Island initiative, with <u>logistical support</u>, <u>including information management services and</u> phone banking.
- The KIND Foundation and Project N95 launched the <u>'Frontline Impact Project'</u>, a virtual platform where frontline organizations can request PPE and other resources.
- Hashtag Campaigns:
 - The #ReebokLove program allows consumers to nominate a "hero in your community" —including delivery people, postal workers, and health care workers—to receive a free pair of shoes. Nominations are accepted until May 24th, and **Reebok** will attempt to fulfill as many nominations as possible.
 - Companies are supporting the #TheGreatAmericanTakeout, an effort to support local restaurants by encouraging takeout orders, with Coca-Cola, Pepsi, Smithfield, Tyson, and others providing donations or giveways for social media posts.
 - #VirtualTipJar for bartenders

Prioritizing Employees

CECP information on Employee Assistance Funds (EAFs) can be found here: https://cecp.co/knowl/doc?d=employee-assistance-funds-eafs

- Microsoft <u>announced</u> it would <u>continue</u> to pay hourly workers that support its campuses even though the company had a reduced need for the presence of "individuals who work for our vendors and staff our cafes, drive our shuttles and support our on-site tech and audio-visual needs."
- Microsoft is giving its workers an additional <u>three months of paid parental leave</u> to deal with extended school closures through its "12-Week Paid Pandemic School and Childcare Closure Leave."
- Amazon, Expedia, Facebook, Twitter, Google and Salesforce announced that they'll follow <u>Microsoft's lead</u> and committed that their hourly and subcontracted workers will be paid their regular wages.
- A Facebook spokesperson told The Intercept "The [\$1,000] is for full-time employees who
 are working from home. For contract workers, we are sending them home and paying them



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- in full even if they are unable to work—which as you can imagine is much more meaningful than a one-off payment." The company will give everyone the same "exceeds expectations" performance review for the first half of the year, which ensures that all of those employees receive their biannual bonuses.
- **Patagonia** announced they would <u>close all stores and operations</u> and *will continue to pay workers their regular pay in the interim*.
- Hormel Foods announced a <u>\$4M cash bonus to its plant production team members</u>, which
 includes \$300 for full-time team members and \$150 for part-time team members.
 Additionally, the company has expanded its CARE Program employee assistance program
 fund, and extended paid sick leave and waived waiting periods and eligibility requirements
 for certain benefits for its workforce.
- Mondelēz International announced a <u>\$2 per-hour increase</u> for its Manufacturing,
 Distribution and Sales hourly workforce and a \$125 per-week bonus for its Sales
 Representatives. Impacted U.S.-based employees will receive up to two (2) additional weeks
 of paid leave at 100% of pay, and will be hiring an additional 1,000 workers.
- Walmart announced a <u>cash bonus of \$300 for full-time hourly associates and \$150 for part-time hourly associates</u>; will accelerate the next scheduled quarterly bonus for store, club and supply chain associates a month early; will hire 150,000 new associates through the end of May; launched a <u>COVID-19 emergency leave policy</u>.
- Target announced a <u>\$2-an-hour wage increase</u>; paid leave for up to 30 days for certain segments of employee considered most vulnerable to the coronavirus; provide a first-ever bonus payout; \$1 million donated to the Target Team Member Giving Fund.
- PepsiCo announced <u>a minimum of an incremental \$100 per week for full-time employees over the next month</u>; employees who are impacted by school or day care center closure with no one home to look after a child, will receive a minimum of two-thirds of their pay for up to 12 weeks if they are not able to work from home; additional benefits for all U.S. employees.
- Whole Foods announced all part- and full-time hourly team members will <u>receive double</u> <u>their regular hourly base rate of pay for every overtime hour</u> worked in a workweek from March 16 through May 3, 2020. Also announced increased contributions, with support from **Amazon**, for its <u>Team Member Emergency Fund</u>.
- Freshpet is buying restaurant gift cards as part of its Meals & More program, and plans to
 give each of its full time employees, who are producing pet food during the pandemic, <u>a \$50</u>
 gift card or certificate every two weeks for one of five family-owned restaurants,
 geographically dispersed throughout where workers live.
- Starbucks announced it is <u>expanding catastrophe pay</u> —a benefit historically offered in response to hurricanes and flooding —so that employees are eligible for up to 14 days of catastrophe pay to self-isolate at home. Donations to the CUP program will be matched 50 cents for every dollar donated. They have also taken the added step of <u>making</u> thermometers available for all stores. They will also offer free coffee to front line responders through May 3. And will offer <u>20 free therapy sessions a year for all of its employees</u>, including part-time workers, as part of a broader mental-health benefit plan.
- **Volkswagen AG** announced they are <u>releasing employees with medical qualifications for up to</u> <u>15 working days with full pay</u> if they volunteer for work in the public health service.



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- Major League Baseball Commissioner Rob Manfred announced that all 30 major league teams have committed \$1M each to help assist thousands of ballpark employees affected by the delay in start of the baseball season.
- Verizon implemented a <u>COVID-19 specific leave of absence policy</u> offering 100% of pay for up to 8 weeks, and then 60% beyond 8 weeks for employees who are unable to work because they are caring for loved ones or themself. Those diagnosed with COVID-19 are eligible for up to 26 weeks paid leave.
- **Nike** is offering a <u>2:1 match for any employee donations</u> to support COVID-19 responses locally, nationally and internationally.
- Tyson plans to give \$500 bonus to its 116,000 frontline workers and truck drivers in the United States, totaling approximately \$60 million. They are also waiving barriers to accessing healthcare and services: waiving the 5 consecutive day waiting period for short term disability benefits, waiving the co-pay, co-insurance and deductible for doctor visits for COVID-19 testing as well as eliminating pre-approval or preauthorization steps, waiving co-pays for the use of telemedicine, relaxing refill limits for 30-day prescriptions of maintenance medication.
- o **General Mills** is providing a *daily bonus to production-essential plant employees* who are working on-site; will *receive two weeks of paid leave* under conditions including voluntary or mandated quarantine, school closure for a child, medical risk, and suspended work as a result of COVID-19; increased the employee match cap from \$1k to \$1.5k; offering healthy office employees the opportunity to provide temporary help in manufacturing facilities; launched a paid community service program so employees continue getting paid while volunteering at a non-profit.
- Wells Fargo contributed \$10M towards its <u>WE Care Fund</u>, a charitable grant program that provides financial assistance to team members, administered by E4E Relief.
- o **Goldman Sachs** has offered its employees worldwide <u>an extra 10 days of leave</u> to help them care for children or elderly relatives affected by the coronavirus.
- o **Hilton**, who has had to furlough employees, launched a <u>website</u> to connect its people to job opportunities elsewhere that are currently open. In some cases, Hilton employees can be fast-tracked since they can skip a redundant background check or paperwork.
- The Home Depot announced they are <u>expanding benefits for their associates</u> such as additional 80 hours of paid sick or personal time for all full-time hourly associates, and 40 hours for part-time hourly associates.
- **Flower Foods Inc.** paid \$5.6M in "appreciation bonuses" to its employees: \$500 for full-time workers and \$250 for part-time.

Philanthropic Cash Giving Examples (alphabetical order)

Rather than setting up their own funds, most companies are donating into COVID-19 Relief funds being set up by mayors, community foundations, United Way, the UN Solidarity Fund for global, etc. Many hospitals have relief funds set up for the frontline workers in their hospitals.

Adobe, Cisco, Western Digital, Zoom and several other companies donated a total of more than \$7M to provide relief for low-income Silicon Valley residents impacted by the crisis.



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- AT&T committed \$5.5M in the form of <u>nourishing meals for first responders, medical</u> <u>personnel</u> and others in need, by supporting four organizations.
- Cisco <u>announced</u> they will allocate \$8M in cash and \$210M in product through its Country Digital Acceleration (CDA) program which provides funding for heads of state, government agencies, and businesses to rapidly deploy COVID-19-related technology solutions. They also launched a 72-hour employee giving campaign – "Let's Give Together" with \$4M towards matching gifts.
- Allstate will <u>contribute \$5M</u> to support domestic violence victims, youth in need and emergency response
- Amalgamated Foundation Launches the <u>Frontline Workers Fund</u>.
- o **Bank of America** announced that it will *provide up to \$250M in capital to community development financial institutions (CDFIs) by funding loans* through the newly established Paycheck Protection Program. In addition, Bank of America will provide up to \$10 million in philanthropic grants to help fund the operations of CDFIs.
- BD announced a <u>\$1.1M commitment</u> deployed through six non-profit partners, to support healthcare workers in the United States, Europe, Latin America and China in their collaborative battle against COVID-19.
- o **Cargill** is committing \$35M in funding across its four focus areas.
- CenterPoint Energy's COVID-19 Relief Fund of \$1.5M, which will cover an 8-state utility footprint, includes \$500K in matching gifts for employees' contributions.
- Equitable announced a <u>\$1M commitment</u>.
- o **Google** announced \$800 million in credits and investments, including \$250 million in ad grants to the W.H.O. and other government agencies, and a \$200 million investment fund to assist nonprofits and lenders with efforts to help small businesses. It's also working with a supplier to produce two million to three million face masks for the C.D.C. Foundation.
- JPMorgan Chase announced a \$50M commitment an initial \$15M will support communities and people hit hardest by this public health crisis, and a \$35M will be deployed over time. The firm is also matching employee donations to five selected organizations dollar-for-dollar.
- KPMG pledged over <u>\$2M</u>, which includes the KPMG Disaster Relief Fund (DRF) COVID-19 campaign.
- Kraft Heinz committed to donating \$12M globally, of which \$6.6M is donations of food
- Mars, Inc. committed a cash and in-kind donation of \$20M to support the <u>people</u>, <u>pets and communities</u> most affected.
- o **Moody's** announced it will <u>fund a \$1M program</u> of charitable donations and other support.
- Nestle donated <u>CHF 10M to Red Cross</u>, and announced they will match 1:1 any donations to the Red Cross and Red Crescent National Societies or Federation made by employees.
- o **Novartis** and the Novartis US Foundation established \$5M U.S. Response Fund.
- ON Semiconductor is <u>matching all employee donations</u> that are made to eligible organizations within the \$25-\$500 USD range.
- PepsiCo and The PepsiCo Foundation <u>committed \$45M</u> to lever the company's distribution expertise and invest heavily in partnerships to increase access to nutrition.
- PwC Foundation announced its \$2.85M funding, in addition to grants to several other organizations.



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- Sam's Club announced a \$1M donation to the Local Initiatives Support Corporation (LISC) to support their efforts to <u>help small businesses</u>, including support for the LISC Rapid Relief and Resiliency Fund.
- Samsung will donate \$4.3M to local partners in the states with its largest workforces –
 California, New Jersey, and Texas (North & Central Texas), as well as expedite delivery of technology and supplies to local schools to support remote learning.
- Tapestry's Coach Foundation committed \$2M towards its partnership with Goldman
 Sachs 10,000 Small Businesses, Goldman Sachs Foundation, Pursuit and New York City to support the NYC Department of Small Business Services (SBS)
 Small Business Continuity Fund for businesses affected by COVID-19.
- Target committed \$10M to the following: Target Team Member Giving Fund (employee assistance fund); Local communities; National organizations (Feeding America and others); Global Response (UNICEF and others)
- Unilever will contribute €100M to help the fight against the pandemic through donations of soap, sanitiser, bleach and food. Half of this will go the COVID Action Platform of the World Economic Forum (see section on "Global and/or Topical Efforts, Action & Response Funds").
- Visa announced a commitment of two programs totaling \$210M: \$10M is designated for immediate emergency relief for COVID-19 in five geographic regions in which Visa operates, and \$200M is part of a five-year commitment to support small and micro businesses around the world, with a focus on fostering women's economic advancement.

Regional Information

U.S. Regional Efforts, Action & Response Funds

- Interactive Map of Local COVID-19 Response and Recovery Funds (Source, National Center for Family Philanthropy) https://www.zeemaps.com/view?group=3743828&x=-97.533507&y=40.836037&z=14
- Seattle: Microsoft, Amazon and Starbucks in coordination with King County and the City of Seattle will also launch a <u>regional COVID-19 Response Fund</u> (CRF) to address the emerging community needs of COVID-19. Microsoft is making an initial \$1 million anchor donation to help launch this effort.
- <u>Bay Area, California:</u> The Silicon Valley Community Foundation's <u>COVID-19 Coronavirus</u> <u>Regional Response Fund</u> will support lead organizations representing each of the nine Bay Area counties and their immediate efforts in addressing COVID-19 related challenges in their respective counties. Contributors can choose to support any of the nine Bay Area counties (Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Solano and Sonoma) in their efforts to address issues associated with COVID-19 coronavirus, or national response efforts managed by the Centers for Disease Control and Prevention (CDC) Foundation.
- <u>Boston:</u> The <u>COVID-19 Response Fund</u> has been established by a coalition of business, government and philanthropic partners to rapidly deploy flexible resources to organizations in Greater Boston that are working with communities that are disproportionately affected by the coronavirus outbreak. Hosted by the Boston Foundation, The COVID-19 Response Fund



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will award one-time operating grants on a rolling basis to non-profits whose operations in support of elders and other vulnerable populations have been stressed by the outbreak.

- Additional Boston and Massachusetts resources:
 https://www.bostonchamber.com/public-policy/issues-impact/coronavirus-resources
- New York City: As the nonprofit partner to the New York City Department of Health,
 FPHNYC (The Fund for Public Health in New York City) has created the <u>Epidemics Fund</u>
 during this period that will direct funds towards critical emerging needs identified by the
 Health Department to fight the COVID-19 outbreak.
- For the third time in its history, **Robin Hood** has re-activated a special <u>Relief Fund</u> to address the Coronavirus and related effects in NYC. Its board covers all overhead so 100% of every dollar donated goes out the door.
- o By State:
 - o California: https://www.philanthropyca.org/covid-19-response
 - o Connecticut: https://www.ctphilanthropy.org/resources/funder-resources-and-responses-coronavirus#ccp-member-covid-responses
 - Massachusetts: PPE Procurement and Donation Program:
 https://www.mass.gov/covid-19-ppe-procurement-and-donation-program

Global and/or Topical Efforts, Action & Response Funds

- United Way: Corporate partners who want to give internationally can do so through International Donor Advised Giving service
- United Way COVID-19 Community Response and Recovery Fund (U.S.-only): https://www.unitedway.org/recovery/covid19
- King Baudouin Foundation United States COVID-19 Fund for Italy https://kbfus.networkforgood.com/causes/16540-covid-19-response-fund-for-italy
- CDC Emergency Response Fund to the Novel Coronavirus (COVID-19): Funds raised by the CDC Foundation through our Emergency Response Fund will be used to meet emerging needs identified by CDC. These include additional support for state and local health departments, support for global response, logistics, communications, data management, personal protective equipment, critical response supplies and more.
- The United Nations Foundation and the Swiss Philanthropy Foundation have created the <u>COVID-19 Solidarity Response Fund</u> to support WHO and partners in a massive effort to help countries prevent, detect, and manage the novel coronavirus – particularly those where the needs are the greatest.
- The Bill & Melinda Gates Foundation, Mastercard, and British research charity giant
 Wellcome are banding together to create a <u>COVID-19 Therapeutics Accelerator</u>, which will
 spur faster development of, and greater access to, treatments for COVID-19.
- As the International Organization for Public-Private Cooperation, the World Economic
 Forum, acting as partner to the World Health Organization, is mobilizing all stakeholders
 to protect lives and livelihoods. The new <u>COVID Action Platform</u> will focus on three
 priorities: 1- Galvanize the global business community for collective action; 2Protect people's livelihoods and facilitate business continuity; 3- Mobilize cooperation and
 business support for the COVID-19 response.



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- The Center for Disaster Philanthropy (CDP) has launched the <u>CDP COVID-19 Response</u>
 <u>Fund</u> to support preparedness, containment, response and recovery activities for those
 affected and for the responders.
- The National Domestic Workers Alliance created the <u>Coronavirus Care Fund</u> that will
 provide emergency assistance for home care workers, nannies and house cleaners, and
 enable them to stay home and healthy.
- o **Bloomberg Philanthropies** launched a \$40 million <u>Coronavirus Global Response Initiative</u> will support immediate action and prevent or slow the spread of the coronavirus in vulnerable low- and middle-income countries and partner with global health organizations.
- MusiCares the Recording Academy's non-profit organization, established a COVID-19 Relief Fund to support "music people" in need. Amazon Music, Spotify, Tidal, and YouTube Music all made donations to the fund.
- In a <u>brief</u> to the global creative community, **the United Nations** is asking designers to help with coronavirus-related PSAs. The brief covers six key points, ranging from personal hygiene to donations, and calls on designers to reach as many disperse audiences as possible.
- The **Restaurant Employee Relief Fund** ("Fund") was created to <u>help restaurant industry</u> <u>employees</u> experiencing extraordinary hardship.
- Percent Pledge creates customized giving programs for companies; they are offering 3
 months of free impact reporting for companies who want to help their employees makeand measure- a positive impact. Their <u>COVID-19 Relief Portfolio</u> features six top-rated
 charities on the front lines.

China

- Two Chinese-government designated donation recipients are Hubei Charity Federation and Hubei Red Cross Foundation (HRCF)
- Direct Relief is working through Hubei Charity Federation to convey the supplies to Wuhan Union Hospital and to Xiaogan Central Hospital in the city of Xiaogan. https://www.directrelief.org/2020/01/direct-relief-rushes-facial-masks-to-china-to-fight-coronavirus-spread/
- Give2Asia is partnering with Chinese Red Cross Foundation (CRCF) and Hubei Red Cross Foundation (HRCF) to support frontline health workers and hospitals responding to the coronavirus. https://give2asia.org/
- China Foundation for Poverty Alleviation (CFPA) provides immediate and mid-to-longterm healthcare and small business support, including the distribution of medical supplies in impacted communities across China: http://en.cfpa.org.cn/
- Project HOPE is deploying defibrillators and patient monitors in Wuhan https://www.projecthope.org/coronavirus-outbreak-what-you-need-to-know/01/2020/
- Shanghai Fosun Foundation:
 http://www.fosunfoundation.com/en/index.php/venue/fosun_foundation_center
- Alibaba donated approximately \$144 million USD and Tencent approximately \$43.25 million USD https://www.forbes.com/sites/giacomotognini/2020/01/29/coronavirus-bill-gates-apple-and-jack-ma-donate-millions-to-fight-outbreak/#3247701d189f



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- Boeing announced a donation on Jan.29th of 250,000 medical masks to help address supply shortages in China. The medical-grade respiratory masks will be given to health officials in Wuhan City, Hubei Province, and Zhoushan, Zhejiang Province. Prior to its recent donation, Boeing has provided 25,000 medical masks for employees working in the region. https://komonews.com/news/local/boeing-donating-250000-medical-masks-to-battle-coronavirus-in-china
- Erdos is repurposing its own garment-manufacturing factories to produce masks and protective garments that it will provide to medical workers at no cost
- o **Microsoft, Dell**, others: https://www.ft.com/content/dd5c2dd8-4188-11ea-bdb5-169ba7be433d
- o **Estée Lauder Cos. Inc. and Shiseido**, approximately \$290,000 USD.
- LVMH has offered ¥16 million CNY (approximately \$2.3 million USD) to the Chinese Red Cross for extra medical supplies. https://hypebeast.com/2020/1/kering-lvmh-china-coronavirus-medical-aid-donations
- Kering has pledged ¥7.5 million CNT (approximately \$1 million USD) to Hubei's Red Cross.
- L'Oréal, approximately \$720,000 USD
- Swarovski, approximately \$430,000 USD
- Kraft Heinz partnered with Babytree, one of the largest parenting websites in China, to
 donate more than 4,000 boxes of Heinz infant food to families in need through the
 Shanghai Fosun Foundation. The company's products were delivered to 25 hospitals in five
 Chinese provinces most severely affected by the outbreak.

France

- <u>Fondation de France</u> has decided to mobilize its network of sheltered foundations, to increase its capacity for action and carry out immediate actions, such as the purchase of medical equipment. It is also modifying its action programs to respond to the needs of those affected by this crisis as a priority, in particular caregivers who are on the front line to fight the epidemic, and the most vulnerable.
- Médécins sans Frontières

Germany

- <u>Deutsches Rotes Kreuz</u> (German Red Cross) is one of the big players on the national level.
 The German Red Cross has been working nationwide for weeks to support the authorities in the fight against the coronavirus. They have set up a Corona Emergency Fund (<u>press release</u>, <u>in German</u>).
- o An example for medical support on a regional scale is the Goethe-Corona-Fund by Goethe-University & University Hospital Frankfurt (Main) (<u>link to fundraising platform, German</u>). The objective is to raise at least €5 million to fund research, training of staff and patient care at the University Hospital.
- Support for vulnerable groups is mainly provided by regional / local organizations. <u>Karuna e.V.</u> supports homeless youth in Berlin (Disclaimer: Michael, the CEO of CECP's GX Germany partner sits on their Board). They are currently trying to organize permanent housing facilities for homeless youth in Berlin to protect them and decrease the infection risk.



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Another major player in Berlin regarding homelessness is <u>Berliner Statdmission</u>. They have also set up an emergency fund (<u>link to fundraising platform, German</u>). On child safety, <u>Deutsches Kinderhilfswerk</u> (German Children's Fund) is one of the most important organizations. Their Child Emergency Fund (<u>press release, German</u>) provides quick aid for vulnerable families, also in providing help and information on digital education tools, as many of those families do not have access to education resources.

- The donation platform <u>betterplace.org</u> is one of the main fundraising platforms for organizations and projects in Germany.
- Association of German Foundations: Call to action Foundation commitment in times of Corona crisis (link German and English).
- In Germany, the state provides several funds to support small business (<u>federal press</u> <u>release which gives an overview on existing funds, English</u>). Umbrella organizations are mainly involved in advocacy/lobbying to address the needs of their members to politicians.
- Still, there are smaller funds and actions targeting specific business branches. The
 crowdfunding platform <u>Startnext</u> has loosened/simplified their terms and conditions to
 initiate a crowdfunding campaign for the creative sector and entrepreneurs (link, German).

Italy

- <u>Médécins sans Frontières</u> (Lombardy Lodi, Bergamo, Codogno; and also in some retiring homes in the Marche region).
- o Open Arms; Mediterranea Saving Humans (Bologna).
- o <u>Intersos</u> in Rome and Apulia (southern Italy).
- Samaritan's Purse has built a hospital camp in Cremona; Hope has donated 24 lung ventilators.
- o Action Aid has put up a digital platform to provide the correct information on corona-virus.
- Assifero, Italia is a portal which gathers all initiatives from all private foundations, companies and individual (donations above 100.000 euros) in response to the Coronavirus emergency and collects information on civil society organizations' needs.
- Assifero / Southern Italy Community Foundations: Open letter, available to be signed online, to the Minister for the South, backing the proposal of Fondazione CON IL SUD president Carlo Borgomeo, proposing that outright grants are directed to Third Sector organizations, and not to projects, in order to avoid their collapse (<u>link</u> to the petition, <u>link</u> to the proposal, Italian).
- Cariplo Foundation is planning to set a €2 million fund to support third sector organizations.
- o The Garrone Family Foundation helps start-ups in the Italian mountain areas.
- The government Agency <u>Invitalia</u> plays the permanent role, employing government grants, to support small businesses or start-ups, mainly (but not only) in southern Italy.
- The <u>Italian chapter</u> of Ashoka is engaged in the promotion and support of social entrepreneurship.
- Corporate Response Examples:
 - o **Armani** https://www.barrons.com/articles/giorgio-armani-donates-1-25-million-to-coronavirus-efforts-as-italy-locks-down-01583876409
 - o **Bvlgari** https://www.uschamberfoundation.org/aid-event/novel-coronavirus-ncov/bulgari-coronavirus-covid-19-response



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- Versace https://www.lofficielsingapore.com/fashion/versace-giorgio-armani-and-bulgari-donate-millions-of-dollars-to-fight-the-coronavirus
- o **Dolce & Gabbana** https://www.lofficielsingapore.com/fashion/versace-giorgio-armani-and-bulgari-donate-millions-of-dollars-to-fight-the-coronavirus

Spain

- o Cruz Roja
- You can also post a request through CECP's partner <u>SERESRESPONSABLES</u> platform as many organizations access it to see what you might need.

United Kingdom

- National Business Response Network developed by Business in the Community, CECP's GX partner in the UK
- Wellcome Trust has pledged up to \$50m to the Covid-19 Therapeutic Accelerator (see above section on Global and/or Topical Efforts, Action & Response Funds)
- The National Emergencies Trust launched an <u>appeal</u> to raise funds to help local charities to support those individuals suffering hardship as a result of the coronavirus outbreak. It will distribute money raised through a number of charitable organizations including local community foundations, to ensure it reaches those who need it most.
- To contribute to a collective effort, there are three big funder collaborations the <u>National</u> <u>Emergencies Trust</u> and <u>London Funders</u> initiatives, and the <u>Third Sector Resilience Fund</u> in Scotland.
- Regularly updated webpage on how ACF responds (<u>link</u>)

Europe

- The King Baudouin Foundation United States (KBFUS) is launching an <u>Emergency</u>
 <u>Response Fund</u> for several European countries (Italy, Spain, Germany, France, the United Kingdom and Belgium).
- DAFNE (Europe): COVID-19 and Philanthropy European Resource Hub (link)
- o **ECFI (Europe)**: Community Foundations and Coronavirus (link)
- In Europe, <u>Zara, Nivea and Dyson</u> are suspending normal operation to fabricate needed equipment.
- An informal alliance has been launched in the European Parliament on the back of calls from 12 EU environment ministers who have signed an appeal for a green recovery from the COVID-19 pandemic, which includes 37 CEOs, 28 business associations, the European trade union confederation, 7 NGOs and 6 think tanks.

Others/Global

CARE's Emergency Surge Fund is distributing soap, water, and more, and is installing 10,000 handwashing stations to protect the most vulnerable from COVID-19 and other deadly diseases: https://my.care.org/site/Donation2?26793.donation=form1&df id=26793



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- Direct Relief delivers lifesaving medical resources throughout the world to communities in need: https://www.DirectRelief.org.
- Feeding America, the nation's largest domestic hunger-relief organization, established the COVID-19 Response Fund to help food banks: https://www.feedingamerica.org/about-us/press-room/feeding-america-establishes-covid-19-response-fund-help-food-banks-during
- GlobalGiving's Coronavirus Relief Fund; https://www.globalgiving.org/projects/coronavirus-relief-fund/
- o **Global Impact:** https://charity.org/emergencies/coronavirus-outbreak
- Good360 is accepting product donations of the highest needs (N95 masks, Tyvek coveralls, nitrile gloves, and hand sanitizer) and delivering products to the area efficiently, information available on https://good360.org/donate-goods/
- Meals on Wheels established the COVID-19 Response Fund; donated funds will replenish food supplies, subsidize additional transportation and personnel costs, enable tech-based efforts to check in on isolated seniors and support timely distribution of science-based information needed to ensure safe care for all: https://www.mealsonwheelsamerica.org/take-action/covid-19-response
- o **Save the Children** https://www.savethechildren.org/us/what-we-do/emergency-response/coronavirus-outbreak-facts-tips-how-to-help-protect-children
- The Bill & Melinda Gates Foundation has committed \$10 million.
- o The Robert Wood Johnson Foundation has committed \$1 million
- The King Baudouin Foundation United States (KBFUS) is launching Emergency Response Funds for African countries
- See also above section on Global and/or Topical Efforts, Action & Response Funds

<u>Impact on Business</u>

It will take some time before the full scope of business impacts will be clear, identifiable, and captured in numbers.

A new <u>PwC pulse survey</u> shows how finance leaders plan to react to COVID-19 — and what impacts they expect to see. Fifty leaders from a cross section of industries weighed in from the US and Mexico during the week of March 9. The survey will continue so we can track changing sentiments and priorities. About half (54%) of respondents say the outbreak has the potential for "significant" impact to their business operations, while 34% say the impact has been limited to specific regions, but they are monitoring developments closely.

There is a plethora of economic analyses about the outbreak from consulting firms like McKinsey, Boston Consulting Group and Bain.

For example, McKinsey is tracking the health & crisis response including an analysis of which sectors are likely to be most impacted and (pages 13-14) and supply chain actions to consider (page 16).

A Guide To Commonly Used Coronavirus Terms

Paid leave vs. furloughs vs. layoffs



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- Paid leave: An employee gets time off but continues to receive pay and benefits (i.e. Starbuck's "catastrophe pay")
- Furlough: When an employer temporarily suspends an employee without pay but often continues to provide benefits (i.e. – Marriott, Macy's, Hyatt Hotels).
- Layoff: When an employer indefinitely dismisses an employee.

Shelter in place vs. lockdown vs. quarantine

Exact rules vary by location (check The New York Times's running list here), but generally:

- Shelter in place (AKA "stay at home"): Residents are asked to remain in their homes (except for essential travel). All but 6 states had imposed some type of stay-at-home advisory as of March 30, but they typically lack enforcement mechanisms.
- Lockdown: Residents are required to stay in their homes (except for essential travel).
 Nonessential businesses are often required to close. These orders are sometimes enforced by fines and military personnel.
 - France and Italy are both requiring citizens to get certificates to leave their homes (even for essential travel).
 - No US states had imposed a full lockdown (as of March 30), but several counties in the Bay Area imposed fines for noncompliance.
- **Quarantine**: Residents who have been exposed to or infected by the virus are required to limit their movement.
 - Florida and Kansas are requiring travelers from hot spots (like New York and California) to self-isolate for 14 days.
 - Hawaii and Rhode Island are requiring all travelers to self-isolate for 14 days.