

Chief Executives for Corporate Purpose® (CECP) is a trusted advisor to CEOs and corporate leaders on their corporate purpose journeys to build long-term sustainable value and tell their impact stories.





CECP Resources

Top 10 Community Investment Metrics Vital Few scope: community investments User: Head of team/department & team/department



TOTAL COMMUNITY INVESTMENT REPORTING TEMPLATE: 10 CORE METRICS

rej	community investments	FY19		FY18		% Change	Where to enter in Giving	
#	COMMUNITY INVESTMENTS	FY19		FY16		% Change	in Numbers survey	
1	Direct (or Corporate) Cash (\$)	\$	-	S	-	#DIV/0!		
2	Foundation Cash (\$)	\$	-	\$	-	#DIV/0!	1/.2	
3	Non-Cash Giving (\$)	\$	-	\$	-	#DIV/0!		
4	Total Community Investments (\$)	\$	-	\$	-	#DIV/0!		
	EMPLOYEE ENGAGEMENT							
5	Corporate Matches of Employee Giving (\$)	s	-	\$	-	#DIV/0!	N/A	
6	Employees Participating in Corporate Match Program (%)					#DIV/0!	70.74	
7	Volunteer Participation Rate (%)					#DIV/0!	N.C	
	OPERATIONS							
8	Team Size (# FTE)					#DIV/0!	8CA	
9	Partners (recipients/grantees) (#)					#DIV/0!	V.D	
10	Team Operational Budget (\$)					#DIV/0!	V.C	

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Strategic Scorecard

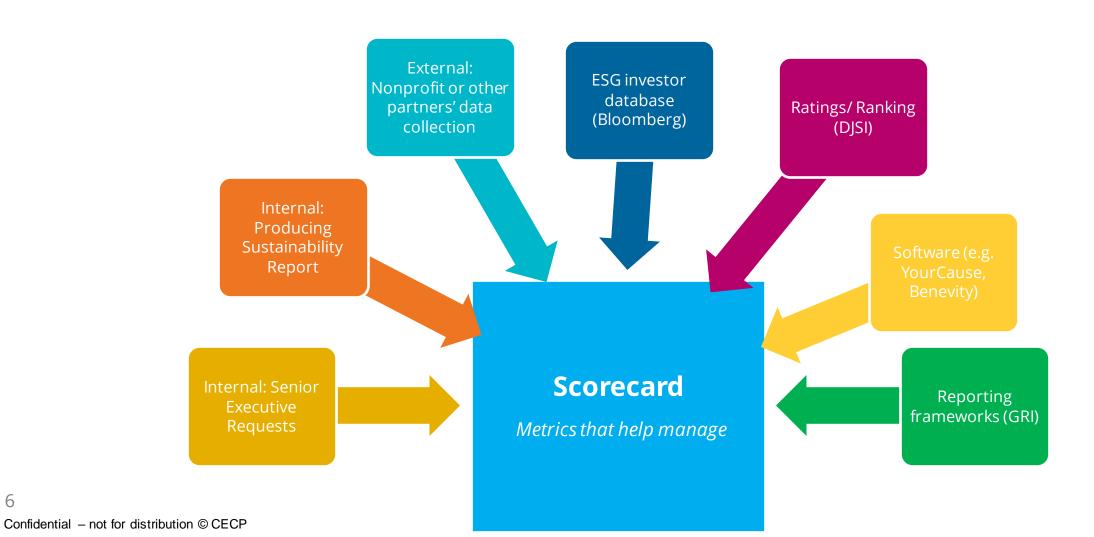
Vital Few scope: whole company

User: CEO/Board of Directors

ENVIRONMENTAL	Current Year	Previous Year	1 Year Target	Long-Term Target (3-5 years)	Status	Comments
Greenhouse Gas Emissions						
Water Management						
Waste Management						
Energy Consumption						
Net Zero Emissions Target						
Environmental Metric X						
Environmental Metric Y						
SOCIAL	Current Year	Previous Year	1 Year Target	Long-Term Target (3-5 years)	Status	Comments
Employee Turnover (%)						
Women in Workforce/Workforce Diversity (%)						
Data Security - Policies & 3rd Party Standards			•			·
Social Supply Chain Risk Management						•

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Metrics/Key Performance Indicators Sources





Measurement Fundamentals

- The following slides describe CECP's Measurement Fundamentals
- CECP uses these principles to provide recommendations to improve companies' existing scorecards/dashboards
- The short phrases are intended to be memorable.
 In this way, they will come to mind when making
 decisions about data and metrics that come up in
 other meetings. Or, to help guide choices on
 collecting or responding to requests for data that is
 not currently tracked by the team





STRATEGY STEERS **Vital Few Visible Value** COLLECT **SHARE COMPARE** Use and Purposeful **EVALUATE** User Partnership **Numbers** Need **Narrative**

Measuring to Manage: CECP Fundamentals

Whether corporate social investment teams are using a scorecard, dashboard, KPI tracker, or just getting started, the fundamentals can help guide choices about metrics and data.



Strategy Steers

Metrics manage progress on the strategic plan



Collect-Compare-Evaluate-Share

Measurement updates require an operational plan



Vital Few

The most critical, agreed-upon metrics



Visible Value

Not just output, but also return and impact



Purposeful Partnership

Business impact through partnering with other departments' measurement



Numbers Need Narrative

Numbers need human-centered stories



Use and User

Metrics have a user and use in mind

Measuring To Manage: CECP Fundamentals

Whether corporate social investment teams are using a scorecard, dashboard, KPI tracker, or just getting started, the fundamentals can help guide choices about metrics and data.



- You are at a measurement disadvantage trying to measure something you didn't set a strategy to achieve.
- Use discussions of metrics and KPIs to inform updates to your strategic plan.



- Step through what would be required to achieve each of these four phases before pursuing a new metric.
- The four phases refer primarily to measurement, not evaluation.



Vital Few

The most critical, agreed-upon metrics

Years of data collection but low usage are a signal to define Vital Few.

Mixing operational and strategic metrics can lengthen lists of metrics.



Visible Value

Not just output, but also return and impact

A dashboard or scorecard should have enough metrics which show results, not only output.

Re-orient leadership to focus on value created, not volume.



Purposeful Partnership

Business impact through partnering with other departments' measurement

Hold the team to the same standard as others in the company.

Lever resources.



Numbers Need Narrative

Numbers need human-centered stories

Collect stories, anecdotes, and cases throughout the year.

Define a consistent method of sharing them alongside data.



Use & User
Metrics have a
user and use in
mind

Articulate specifically who will review the data.

Articulate specifically what they are doing with the data.

For More Information...

- If questions, CECP is glad to have a call to discuss
- Visit http://cecp.co
- Join us at a CECP <u>event</u> or roundtable
- Request Form
- For deeper support, contact CECP for an Advanced Advisory
- Log into MyCECP on CECP's website
 - Online portal available to employees of affiliated companies
 - Access to data & benchmarking tools
 - Browse through Knowledge Center
- Contact <u>insights@cecp.co</u>